



Global Knowledge™

# Course Completion Certificate

This is to certify that  
**DAVID WARD**  
has successfully completed  
**ITIL® FOUNDATION**

18 PDUS  
MARCH 25 - 27, 2013



A handwritten signature in black ink, appearing to read 'Greg Roels', positioned above a horizontal line.

Greg Roels  
Senior Vice President US Operations & Open Enrollment