



**PREMIER KITES** A Division of Primus, Inc.  
5200 Lawrence Place • Hyattsville, MD 20781 • 301/277-3888 • Fax 301/277-3323

**April 9, 2002**

**Kate Commarato  
DELTA RECOVERY SYSTEMS  
P.O. Box 606  
One East Mill Road  
Long Valley, NJ 07853**

**Dear Kate,**

**I am very pleased to have the opportunity to write a note to you regarding the services provided by Delta Recovery Systems.**

**It is a reassuring for us to know that in today's fast-growing economy, and in the climate of cutbacks, we know that we can safely rely on the collection services of Delta Recovery Systems to assist us with our accounts receivables.**

**I appreciate your professionalism; your communication on each account; your boundless enthusiasm and persistence; and the knowledge that I can always call your office and reach a staff who can intelligently discuss the details of our accounts. You truly provide a very important, helpful service to us and to your other clients.**

**Premiere Kites is proud to count you among our best business colleagues.**

**Sincerely,**

**Anna Lim  
Vice President**