



**HARBORSIDE**  
Healthcare

**MEMORANDUM**

**TO:** Facility Administrator & Accounts Receivable Bookkeeper  
**FROM:** Rich Iannessa *Rich*  
**DATE:** June 1, 1998  
**RE:** Delta Recovery Systems World-Wide Collection Agency

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Effective today, Harborside Healthcare has entered a relationship with Delta Recovery Systems, World-Wide Collection Agency.

Delta Recovery Systems will assist us with those accounts that we have struggled with. I think you will find Delta Recovery Systems very professional and will complement our strive to constantly decrease receivables.

Prior to submitting any accounts to Delta Recovery Systems, approval from your Regional AR Leader must be attained.

Good luck and please contact me with any comments.

*RICHARD S. IANNESSA  
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