

# Lakeview

SUBACUTE CARE CENTER



130 Terhune Drive, Wayne, NJ 07470 ■ (201) 839-4500

RICHARD F. GROSSO, President

RICHARD F. GROSSO, JR., Administrator

April 16, 1997

Mr. David Ward  
Delta Recovery Systems  
P.O. Box 606  
Long Valley, New Jersey 07853

Dear David:

Just a note to let you know that our recent lunch meeting was very enjoyable and I thank you for your hospitality.

It was especially impressive to receive your very comprehensive report on the collection activities which concerned Lakeview.

We appreciate the speed and efficiency with which you handled our delinquent accounts. It was noteworthy that none of our clients complained to us regarding your collection methods. I know that it takes special handling to collect from delinquent clients without offending them. You obviously have that talent.

Again, thank you for the quality of your service. We look forward to a pleasant continuing relationship.

Very truly yours,



Richard F. Grosso  
President